Rightway®

Have pharmacy questions? Rightway is here to help.



With Rightway, you have access to an expert team of licensed pharmacists and pharmacy technicians who are dedicated to making your pharmacy experience stress-free.

You can connect with a real person by chat or phone anytime you have a question about your pharmacy benefits or medications. Support is always free and confidential.

Here are some common questions our pharmacists help with every day.

When your doctor prescribes a new medication.

- Is this covered under my plan? What's my copay and deductible?
- Do I need prior authorization? Can you contact my doctor to coordinate this?
- I want to save money on my prescription. Is there copay assistance or a lower-cost alternative?

When you start taking your prescription.

- I'm worried about the potential side effects. How can I manage them?
- Can you help me set up automatic refills and mail-order delivery?
- Could this interact with any of my other medications? Should I take it with food?

When you need ongoing support.

- I have no refills left. How can I get my prescription filled before I run out?
- Can you help me transfer my prescription to a different pharmacy?
- My child is struggling to take their medication. What do you recommend?

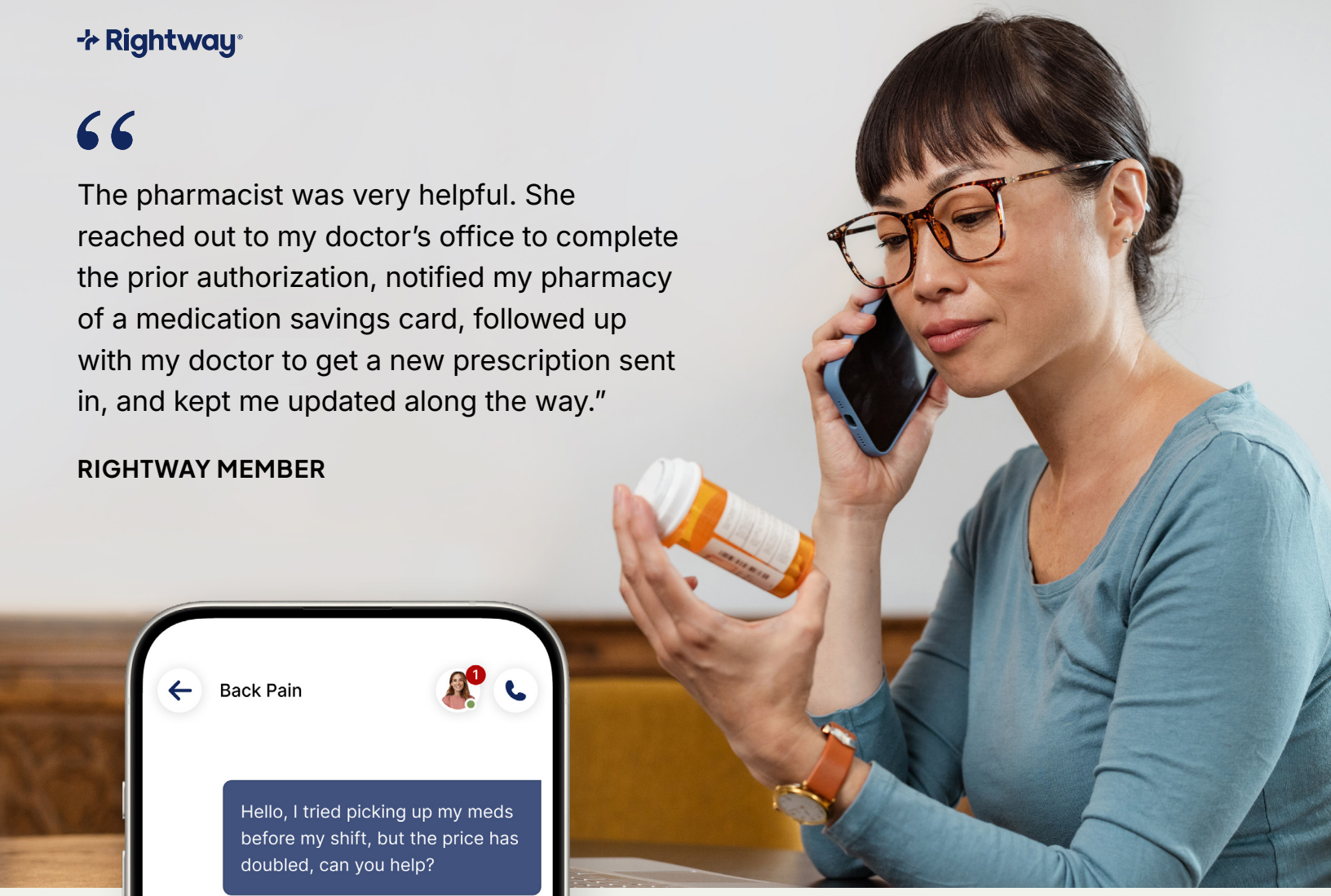
Need help? Call us at **888-665-1678**.

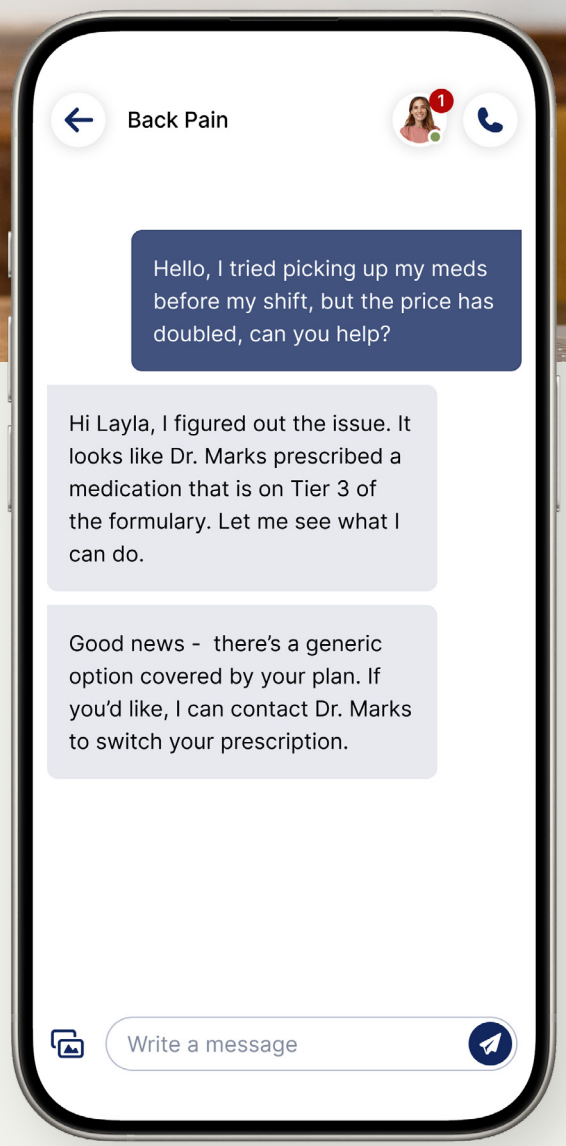
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The pharmacist was very helpful. She reached out to my doctor’s office to complete the prior authorization, notified my pharmacy of a medication savings card, followed up with my doctor to get a new prescription sent in, and kept me updated along the way.”

RIGHTWAY MEMBER





Get personalized pharmacy support today.

GET STARTED

Download the Rightway app or visit **joinrightway.com/rx**.

Prefer to speak on the phone?
Call **888-665-1678**.
Phone support is available 24/7.

Learn more: joinrightway.com/rx

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