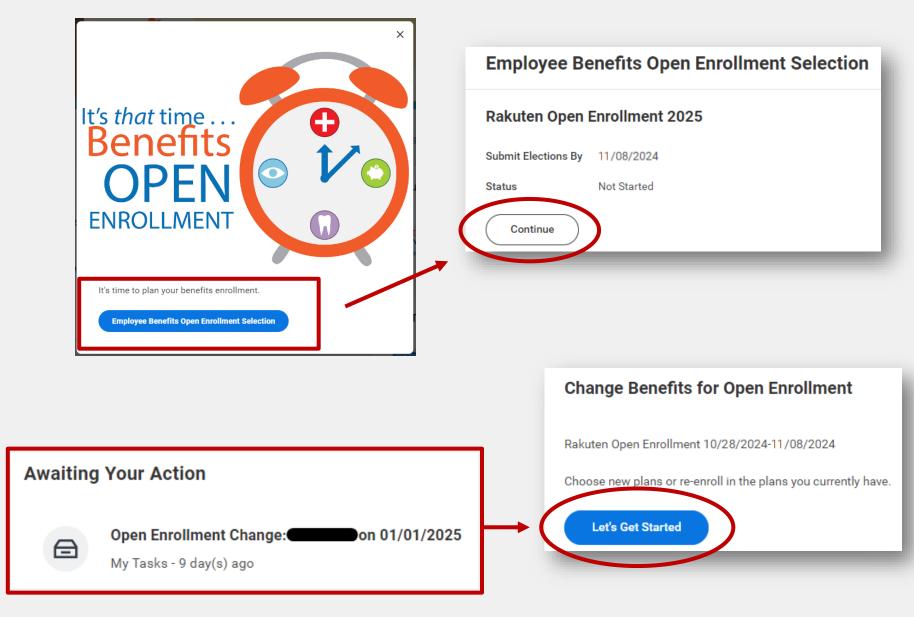
## How to Complete Your Open Enrollment Task in Workday



Click on the Benefits
Open Enrollment link
located in the Open
Enrollment
Announcement, then
Continue to begin.

OR

Click on the Open Enrollment Change task located in your My Tasks, then Let's Get Started to begin.

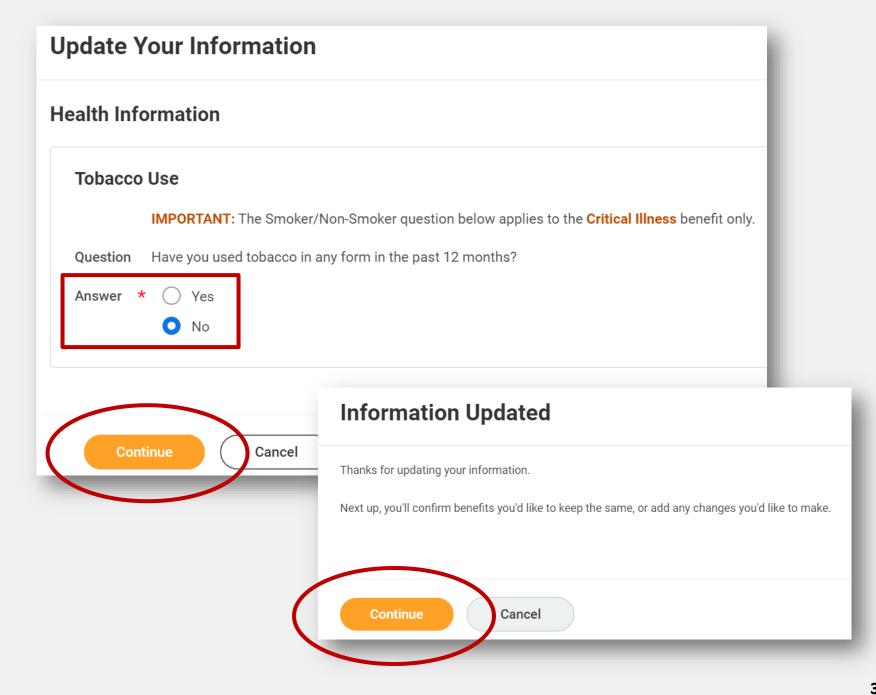




First, answer the Smoker/Non-Smoker question. This question applies to the Critical Illness benefit only.

Answer *Yes* or *No* and click *Continue*.

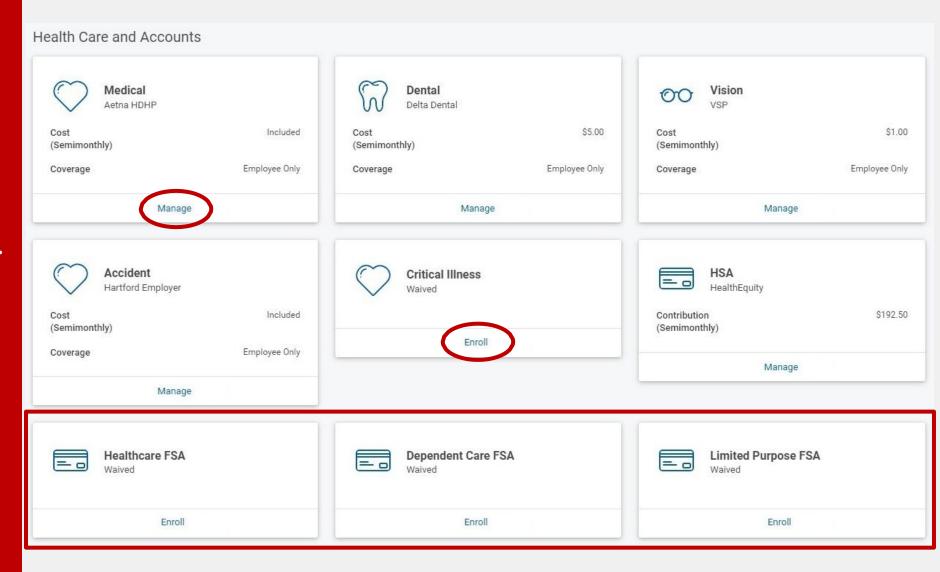
On the Information Updated screen, click *Continue* to move forward to the benefits enrollment screen.



When you begin, your current (2024) benefits will automatically populate your 2025 enrollment, except for the FSA plans.
The FSA plans MUST actively be re-elected each year, as required by the IRS.

Each card represents a type of coverage allowing you to see all your options on one page and elect any plan in any order.

Click *Manage* or *Enroll* on each card to review or enroll in that plan.

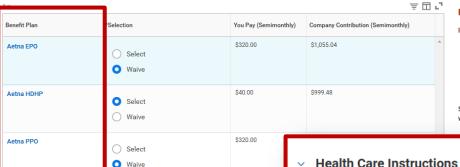


The **Instructions** area contains important plan information and enrollment instructions to assist you with your enrollment. Please review the instructions very carefully.

Click on the links in the **Benefit Plan** column to view plan documents and additional details.

## Plans Available

Select a plan or Waive to opt out of Medical. The displayed cost of waived plans assumes coverage for Employee + Family (Spouse).



Health Care Instructions

## **General Instructions**

## Page 1: Plans Available

## Important Information:

- . If you enroll in the HDHP medical plan, you must enroll in the HSA plan.
- . If you enroll in the EPO, PPO, or HMO medical plan, or waive the medical plan, you may voluntarily enroll in the Healthcare FSA
- · If you enroll in the HDHP medical plan, you must enroll in the Company-Paid Accident Plan.
- . If you enroll in the EPO, PPO, or HMO medical plan, or waive the medical plan, you may voluntarily enroll in the Voluntary

Select the plan you want to enroll in. When finished, click Confirm and Continue, You will enroll your dependents on the next screen, If you waive the plan, you will return to the main enrollment page.

## **Health Care Instructions**

## General Instructions

## Page 1: Plans Available

## Important Information:

- . If you enroll in the HDHP medical plan, you must enroll in the HSA plan.
- If you enroll in the EPO, PPO, or HMO medical plan, or waive the medical plan, you may voluntarily enroll in the Healthcare FSA
- . If you enroll in the HDHP medical plan, you must enroll in the Company-Paid Accident Plan.
- If you enroll in the EPO, PPO, or HMO medical plan, or waive the medical plan, you may voluntarily enroll in the Voluntary Accident Plan.

Select the plan you want to enroll in. When finished, click Confirm and Continue. You will enroll your dependents on the next screen. If you waive the plan, you will return to the main enrollment page.

- . The plan descriptions, rates, and provider websites are located in the Benefit Plan Details column to the right of each benefit
- . The You Pay column is the amount you will pay each paycheck. Plans that state Included means this plan is completely paid for
- . The Company Contribution column is the premium the company pays each paycheck on your behalf.

## Page 2: Dependents

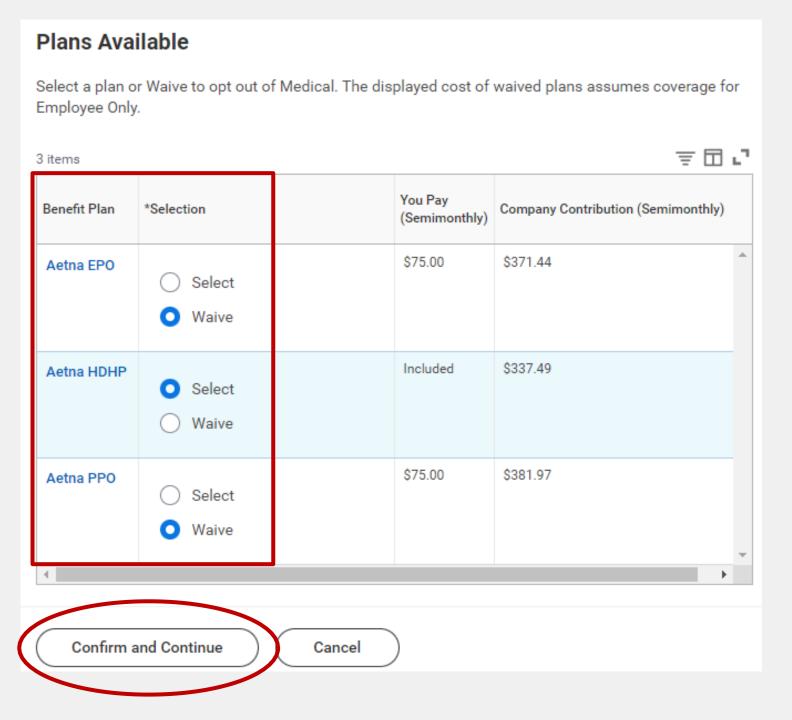
Select an existing dependent from the list or click *Add New Dependent* to add a new dependent. When finished, click *Save* to return to the main enrollment page.

- . The Coverage and Plan Cost per paycheck fields will change as you add or remove dependents.
- . Ensure the Relationship and Date of Birth are correct for each enrolled dependent.



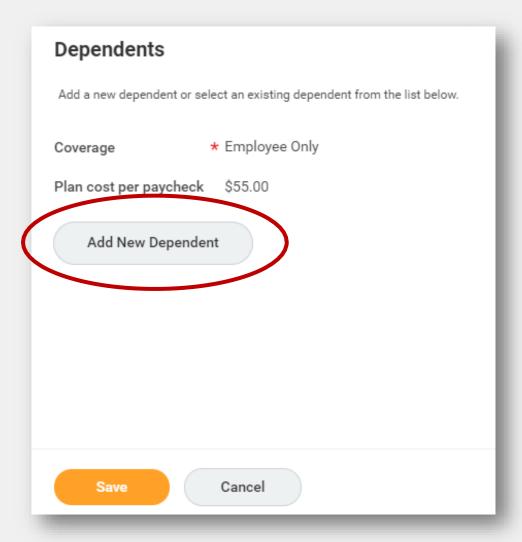
Within each coverage type, you will select the plan you want to enroll in. When finished, click Confirm and Continue.

You will enroll your dependents on the next screen. If you waive all the plans, you will return to the main enrollment page.



On the **Dependents** page, you will add a new dependent or select an existing dependent from the list.

If your dependent is not listed, click *Add New Dependent*.

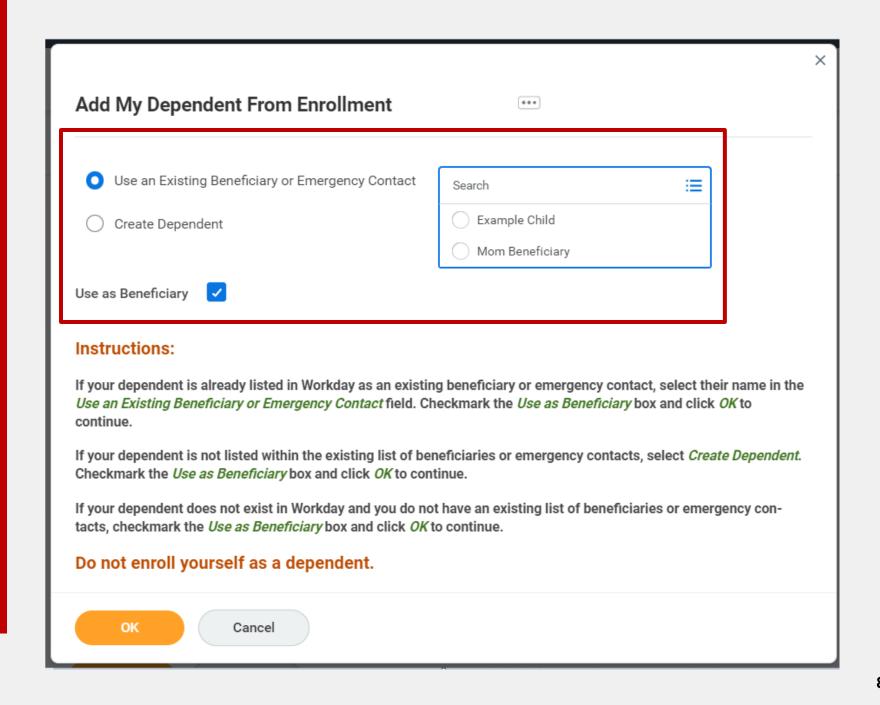




Be sure to review the options when adding a new dependent to avoid entering a dependent twice. Do not enroll yourself as a dependent.

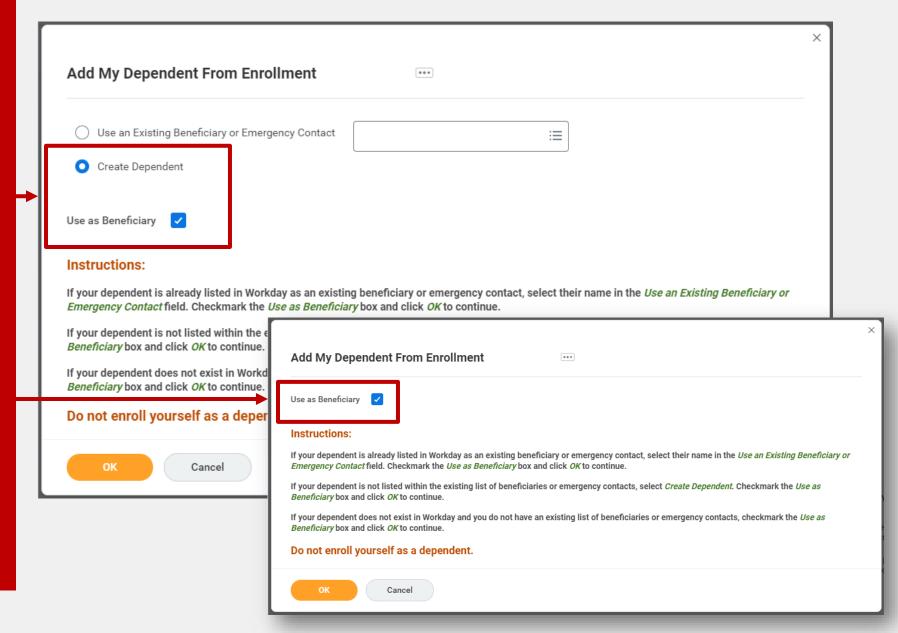
If your dependent is already
listed in Workday as an
existing beneficiary or
emergency contact, select
their name in the Use an
Existing Beneficiary or
Emergency Contact field.
Checkmark the Use as
Beneficiary box and click
OK to continue.

<Continued on Next Page>



If your dependent is not listed within the existing list of beneficiaries or emergency contacts, select Create Dependent. Checkmark the Use as Beneficiary box and click OK to continue.

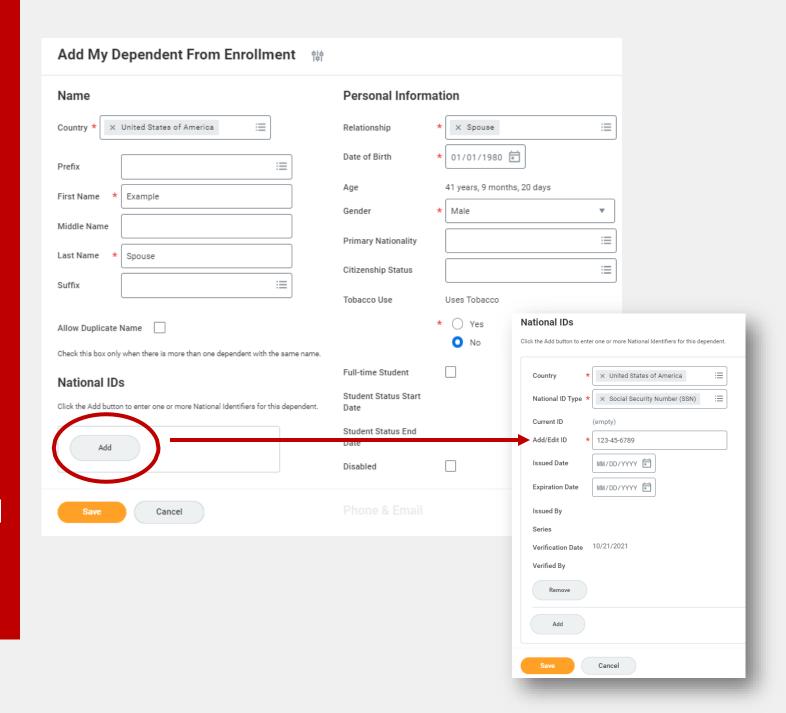
If your dependent does not exist in Workday and you do not have an existing list of beneficiaries or emergency contacts, checkmark the *Use as Beneficiary* box and click *OK* to continue.



# Fill in the required fields for your dependent:

- First Name
- Last Name
- Relationship to you
- Date of Birth
- Gender
- Tobacco Usage

Select *Add* under National IDs to add your dependent's Social Security Number.

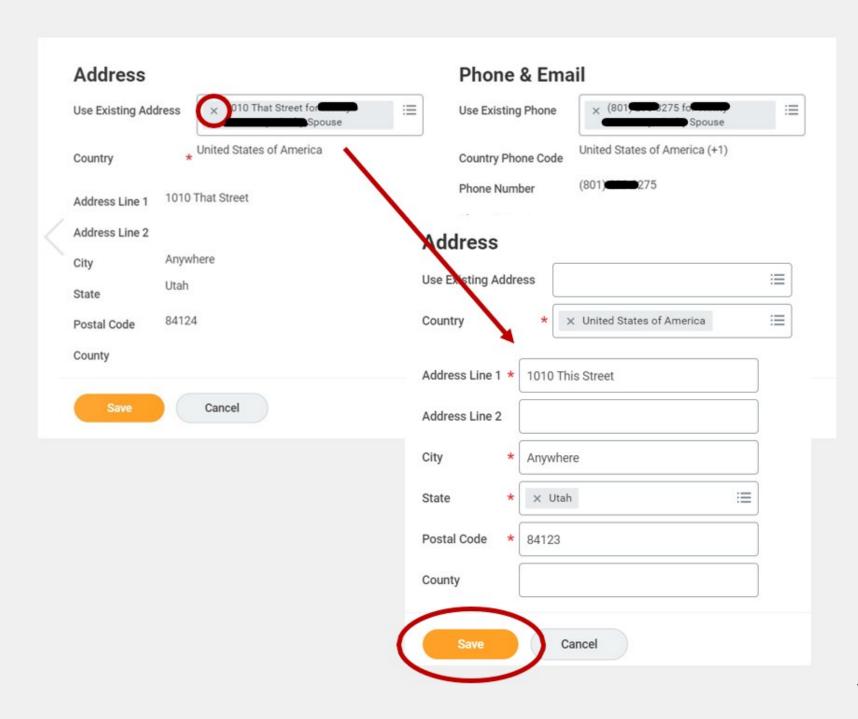




Your address will autopopulate your dependent's address fields.

If your dependent does not live with you, remove the existing address and complete the required fields.

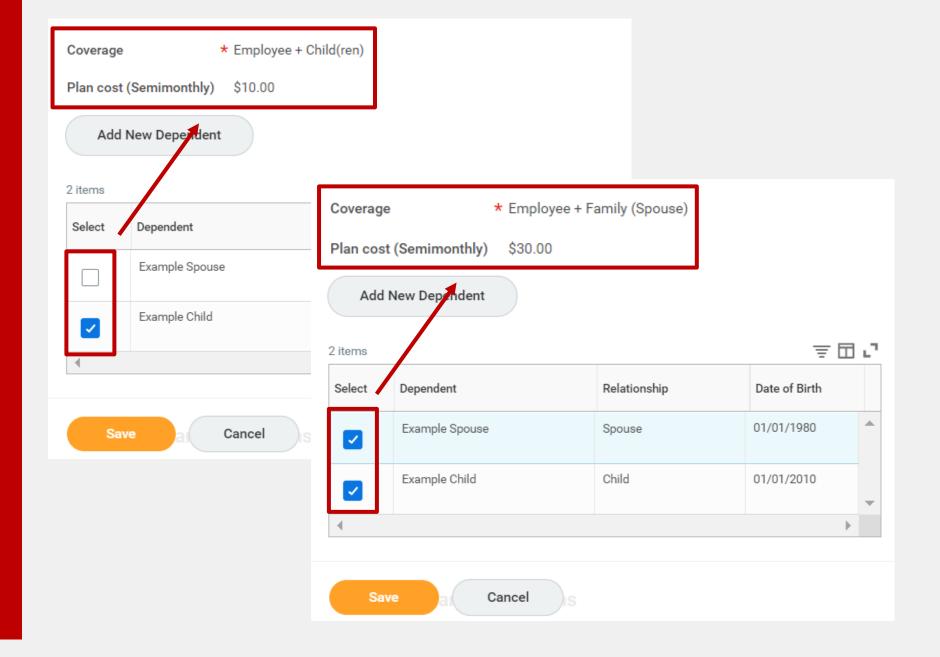
When finished, click *Save*.



The Coverage level and Employee Plan Cost fields update to include the selected dependent.

As you enroll more dependents, the Coverage level and Employee Plan Cost fields will adjust accordingly.

When finished, click *Save* and you will return to the main enrollment page.

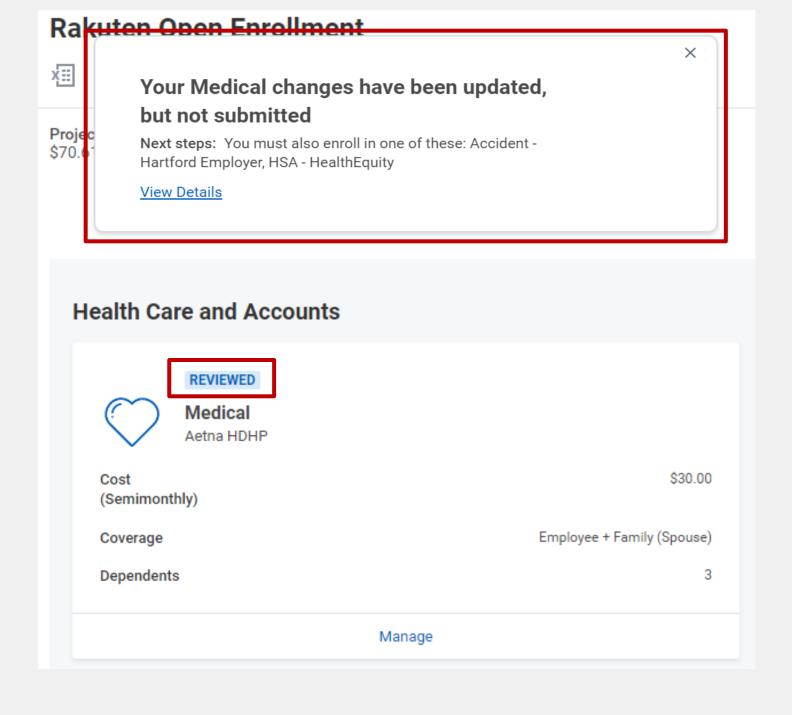


Pay close attention to the pop-up notifications throughout the enrollment process.

Once you have saved your medical insurance enrollment, you will receive a notification that your changes have been updated but not submitted.

Employees who enroll in the HDHP medical plan will be required to also enroll in the Health Savings Account (HSA) plan **and** the Company-Paid Accident Plan.

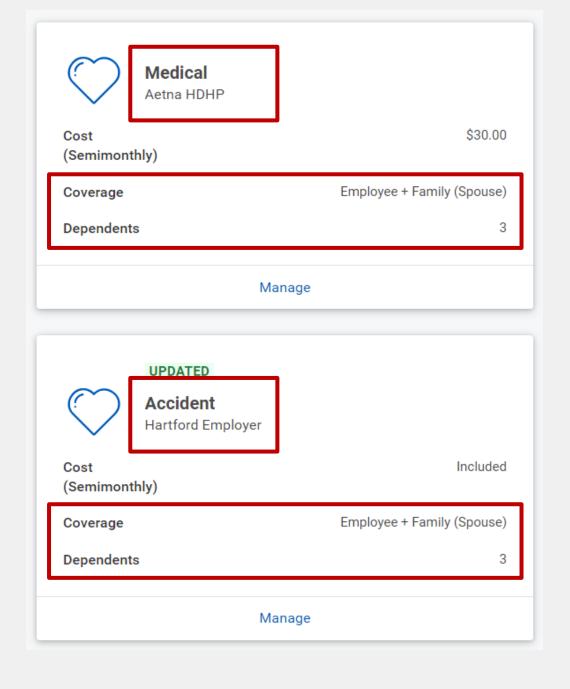
<Continued on Next Page>



If you enroll in the HDHP medical plan, you must also enroll in the Accident Hartford Employer plan.

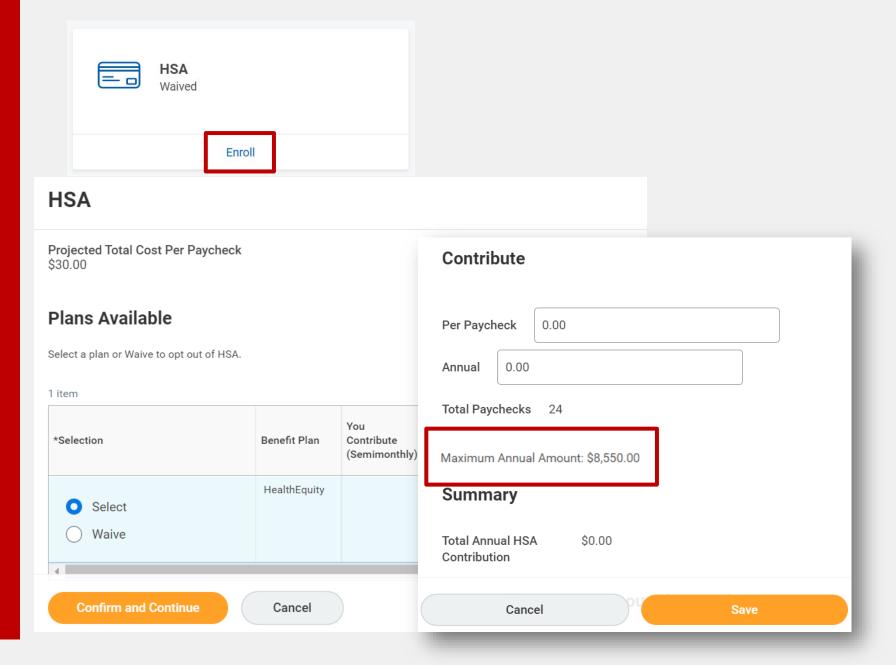
The **Coverage Tier** and enrolled **Dependents** must match on both plans.

Pay close attention!! If you change the Coverage Tier and Dependents on one plan, the system will automatically update the other plan to match.



If you enroll in the HDHP medical plan, you must also enroll in the Health Savings Account (HSA) plan.

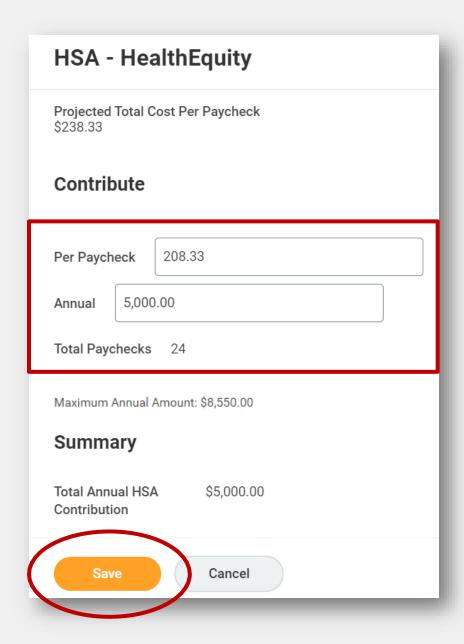
The annual maximum amount for the HSA is listed on the **Contribute** page and is based on your age and medical plan coverage level.





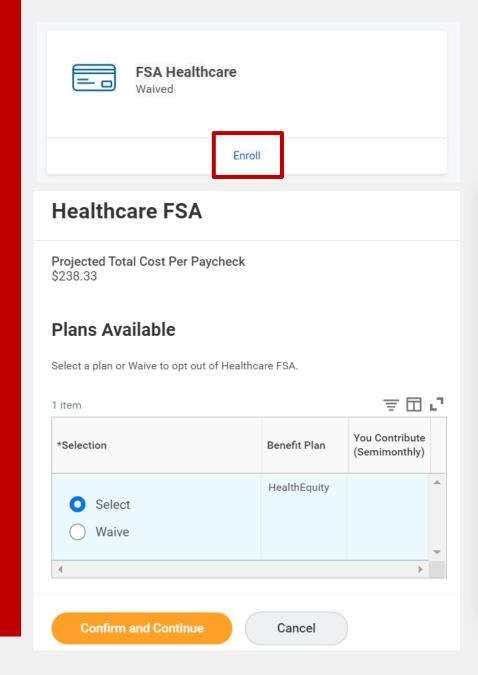
You can either enter the annual amount you want **OR** the per paycheck amount you want deducted and the other field will update based on 24 paychecks in the year.

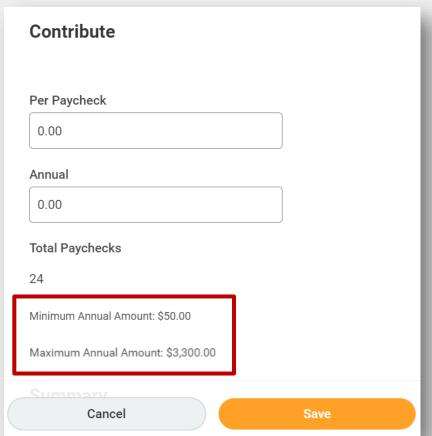
When finished, click Save.



If you enroll in the EPO, PPO, or HMO medical plan, or waive medical insurance, you may enroll in the Healthcare Flexible Spending Account (FSA) plan.

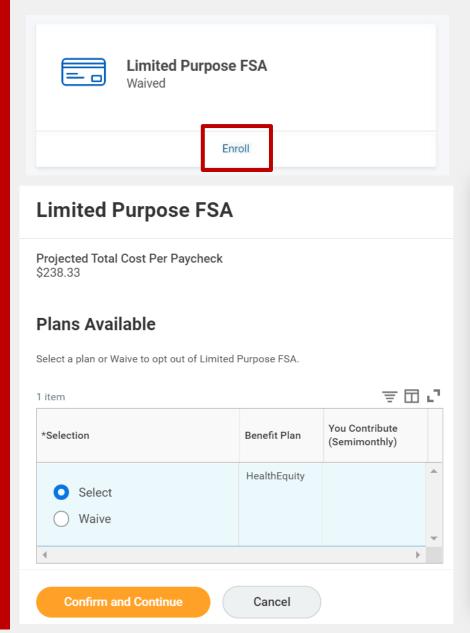
The annual maximum amounts for the FSA plans are listed on the **Contribute** page.

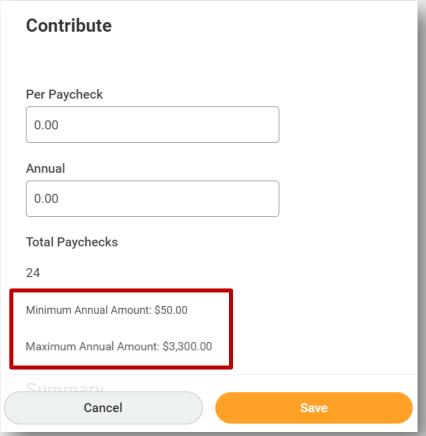




If you enroll in the High Deductible Health Plan (HDHP), you may enroll in the Limited Purpose Flexible Spending Account (FSA) plan.

The annual maximum amount for the Limited Purpose FSA plan is listed on the **Contribute** page.



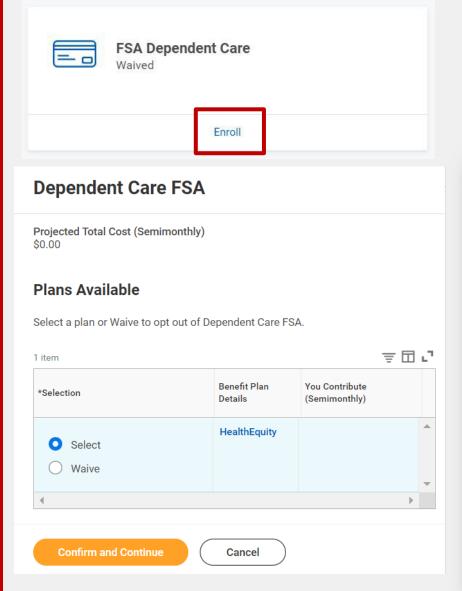


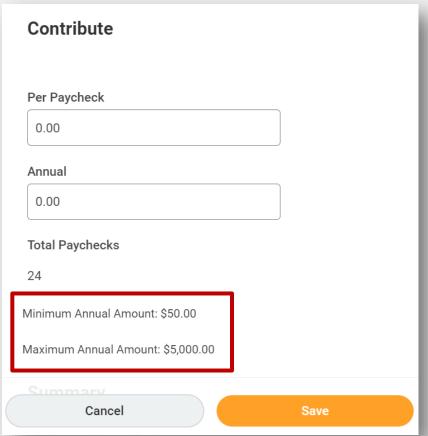


**Note:** the Limited Purpose FSA plan is used in conjunction with the HSA plan and is used for dental and vision services.

You may enroll in the Dependent Care FSA plan regardless of which medical plan you enroll in.

The annual maximum amounts for the FSA plans are listed on the **Contribute** page.

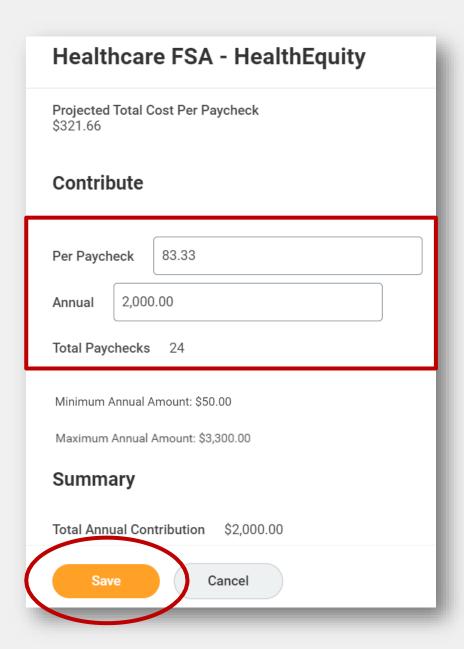




**Note:** the FSA Dependent Care plan is to pay for <u>daycare</u>, NOT to pay for your dependent's healthcare costs.

For any of the Flexible Spending Accounts, you can either enter the annual amount you want **OR** the per paycheck amount you want deducted and the other field will update based on 24 paychecks in the year.

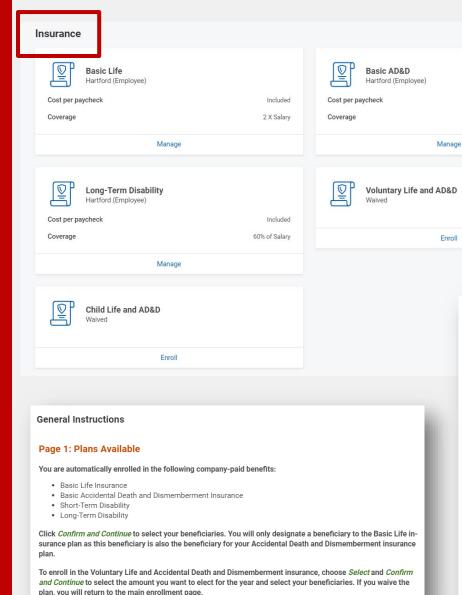
When finished, click *Save*.





The **Insurance** section contains the company-paid Basic Life and AD&D plans, company-paid Short-Term and Long-Term Disability plans, and Voluntary Life and AD&D Insurance plans.

Click on *Manage* or *Enroll* and read through the general instructions and plan provisions <u>very</u> <u>carefully</u>.



## Page 2: Coverage and Beneficiaries

Included

2 X Salary

The company-paid Basic Life and Accidental Death and Dismemberment insurance policies are provided by The Hartford. Select your beneficiaries. When finished, click *Save* to return to the main enrollment page.

**Short-Term Disability** 

Spouse Life and AD&D

Manage

Enroll

Included

60% of Salary

Larkin (Employee)

Cost per paycheck

Coverage

- The company provides Basic Life and Accidental Death and Dismemberment insurance in the amount
  of 2 times your base annual earnings. These policies are completely paid for by the company. The policy amounts are reduced by 35% at age 70, and by 50% at age 75.
- A Basic Life insurance benefit of \$50,000 or more is a taxable benefit. You will see the value of the benefit included in your taxable income on your paycheck.
- The company provides Short-Term and Long-Term Disability Insurance. Short-Term Disability compensates a percentage of your income for up to 180 days if you are unable to work due to accident, illness, or maternity. Long-Term Disability compensates a percentage of your income after 180 days of disability if you are unable to work due to accident, illness, or maternity.

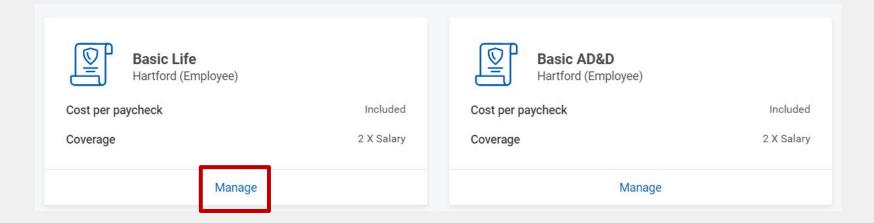
The Voluntary Life and Accidental Death and Dismemberment insurance policies are provided by The Hartford. Select the coverage amount you want to elect and select your beneficiaries. When finished, click *Save* to return to the main enrollment page.

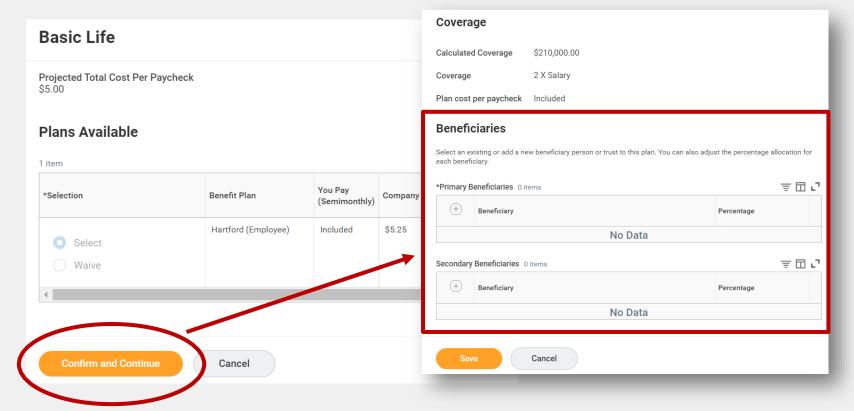
- Voluntary Life: In \$10,000 increments, you can elect up to the lesser of \$500,000 or 5 times your annual salary for yourself. Evidence of Insurability will be required for any new election amount made during open enrollment.
- Spouse Life: In \$5,000 increments, you can elect up to the lesser of \$100,000 or 100% of your voluntary Term Life insurance election for your spouse. Evidence of Insurability will be required for any new election amount made during open enrollment.
- Child Life: In \$1,000 increments, you can elect up to \$10,000 on your dependent child(ren).
- In order to elect coverage for your spouse or your child(ren), you must elect coverage for yourself. You
  are the primary beneficiary of your spouse and child(ren) policies.
- Coverage amounts for you and your spouse are reduced by 35% when you reach age 70, and by 50% when you reach age 75.
- If you are making a change to your Voluntary Life or Spouse Life election, you will be required to complete an Evidence of Insurability (EOI) form for any additional amount. The electronic EOI form will be emailed to you directly from The Hartford shortly after open enrollment ends.

Go to MyBenefits.Life to view the Benefits Guide and additional plan documents. Enter Employer Key: **rakuten** and click *View as a Guest*.

You are **automatically enrolled** in the companypaid Basic Life Insurance and Basic AD&D Insurance.

Click Manage on the Basic Life card to review or designate your beneficiary for both the Basic Life and the Basic AD&D Insurance. You will not designate a beneficiary directly on the Basic AD&D plan.



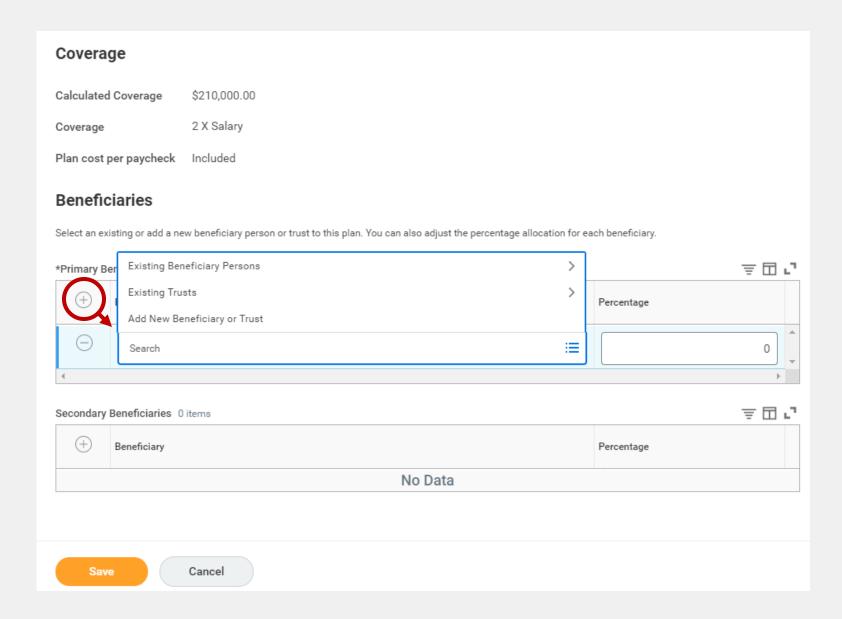


<Continued on Next Page>



Next, you will assign beneficiaries to your company-paid Basic Life insurance plan.

To add a beneficiary, click the *Add* icon to add a row.

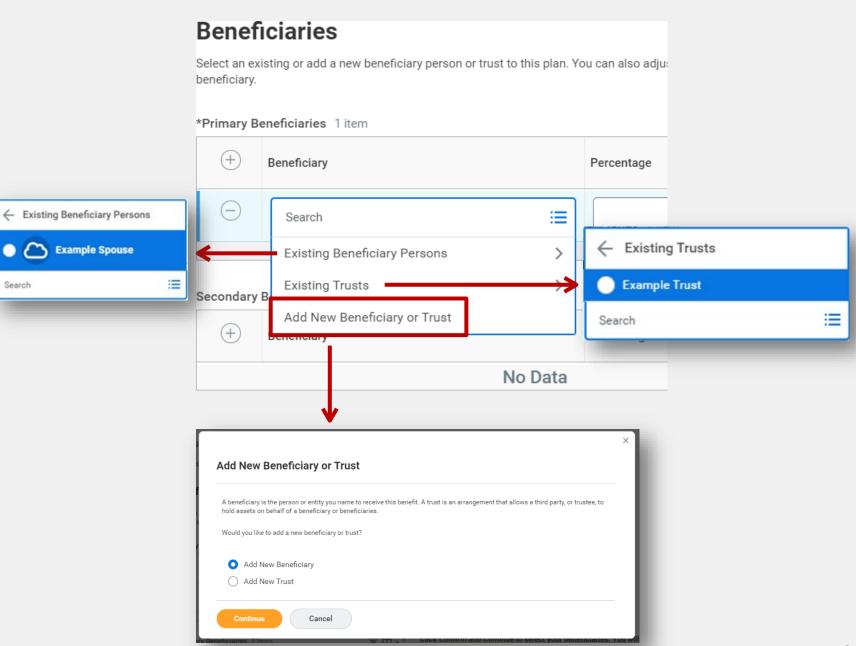




Click inside the *Beneficiary* box.

If a dependent was previously marked as Use as Beneficiary, they will be listed under *Existing Beneficiary Persons*. If not, you will need to add them as a new beneficiary. You may add a Trust as well.

To create a new beneficiary, choose *Add New Beneficiary*.



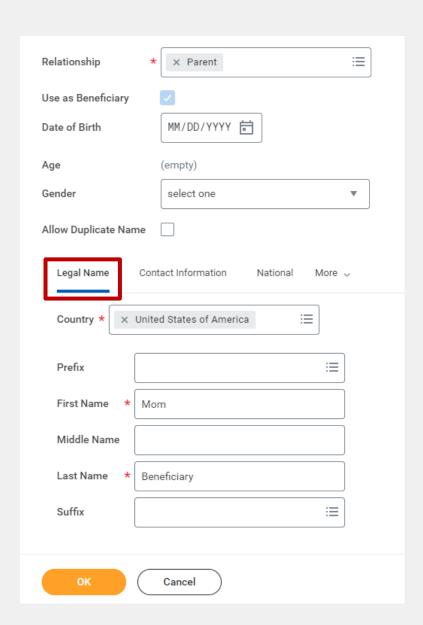
Fill in the required fields for your beneficiary (under Legal Name):

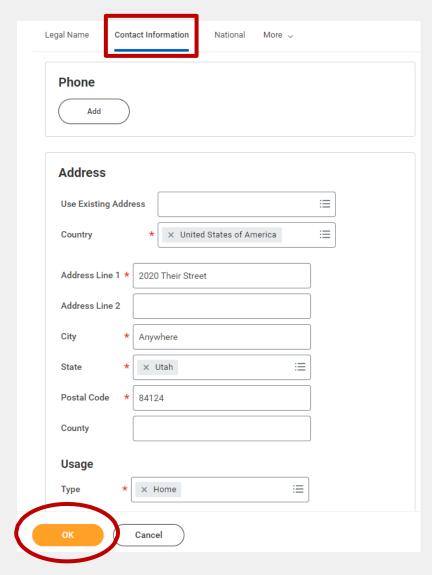
- First Name
- Last Name
- Relationship to you

Fill in the required fields for your beneficiary (under Contact Information):

Address

When finished, click OK.

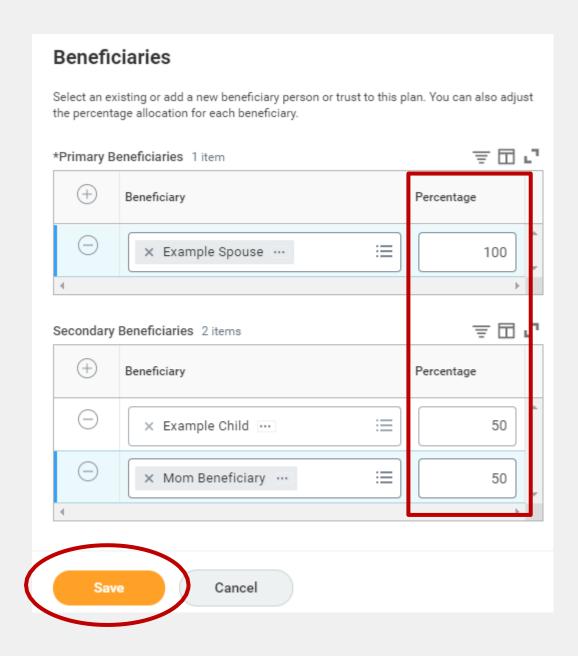






Next, add the percentage of the life insurance coverage amount the beneficiary should receive. The percentage for each section (primary and secondary) must total 100%.

When finished, click *Save*.

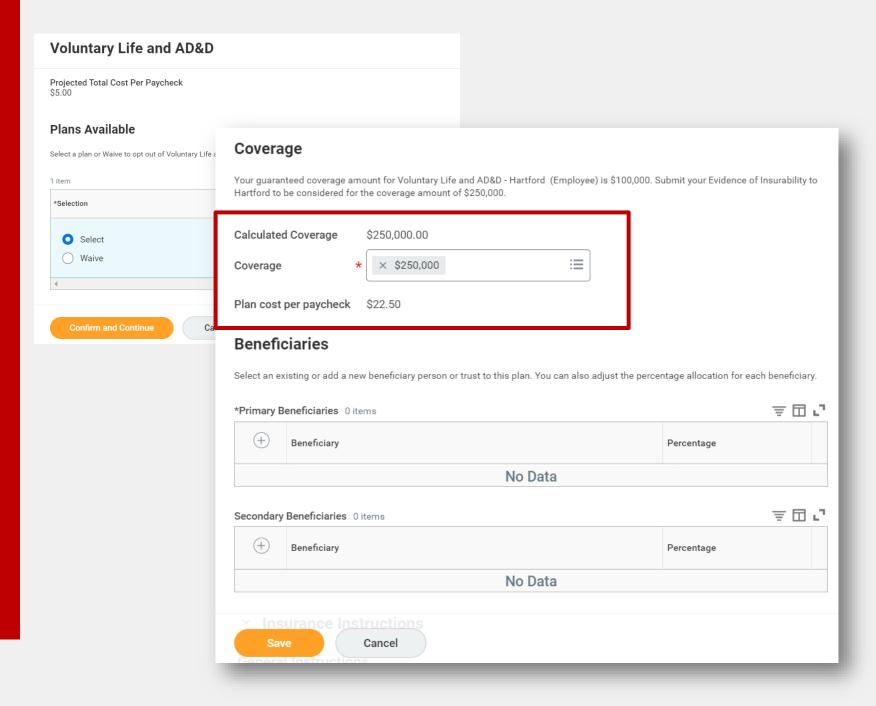




For the Voluntary Life
Insurance, you will
choose the coverage
level you want to
purchase for yourself or
your dependents.

The Calculated
Coverage and Plan
Cost per Paycheck
fields will adjust based
on the Coverage level
you select.

<Continued on Next Page>

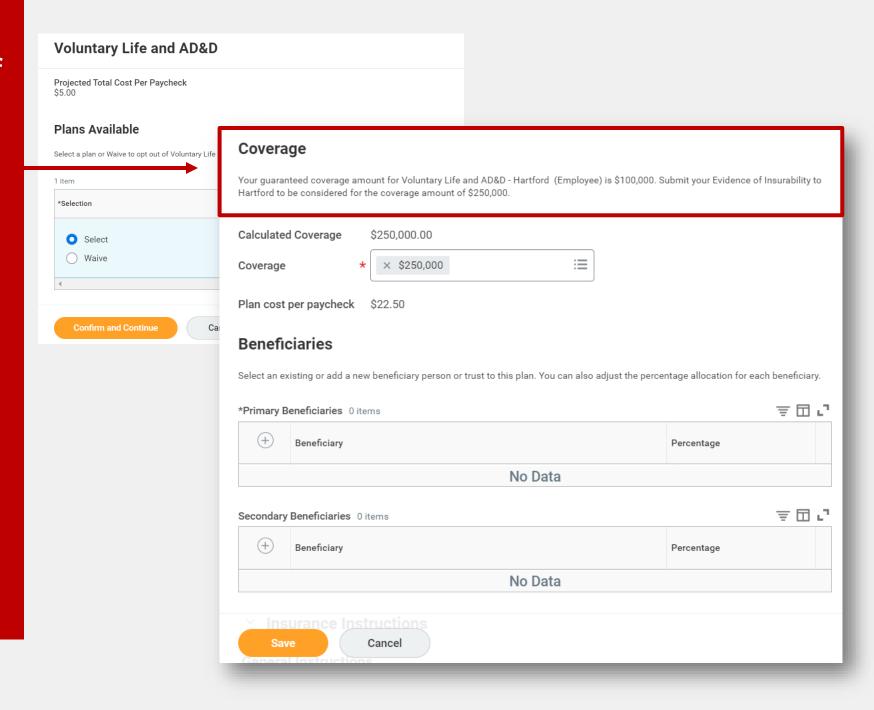




You will be notified here if your elected coverage requires **Evidence of Insurability** (EOI).

If Evidence of Insurability is required, you will receive a task in your My Tasks with a link to complete your electronic EOI form one week after open enrollment ends.

<Continued on Next Page>

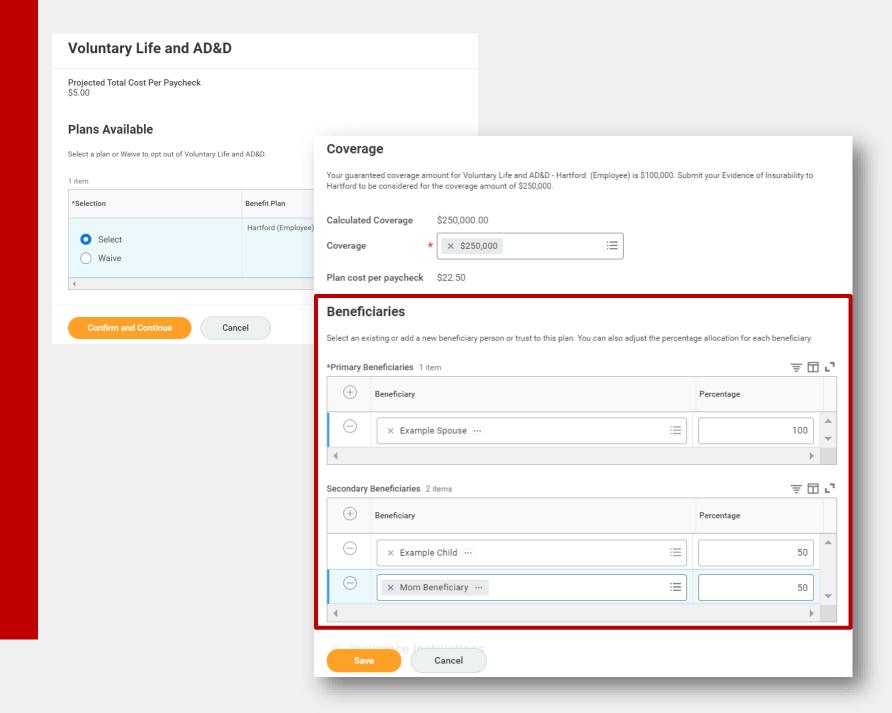


On the Voluntary Employee Life Insurance plan, you will designate the beneficiaries for this plan.

Reference page 23 on how to add a beneficiary.

You are the beneficiary of the Voluntary Spouse and Child Life Insurance plans and will not assign a beneficiary to those plans.

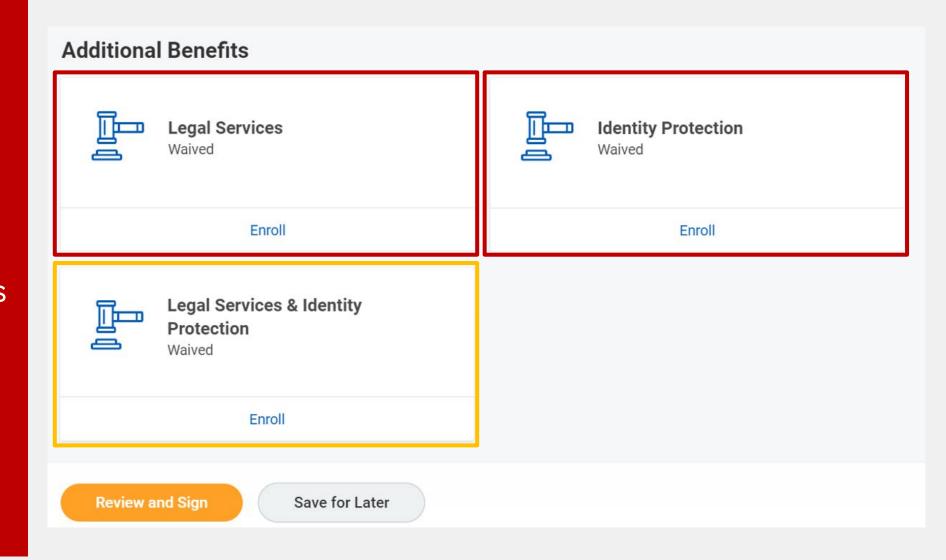
When finished, click *Save*.



If you are enrolling in **both** the Legal Services plan **AND** the ID Protection plan, select the bundled Legal Services and ID Protection plan.

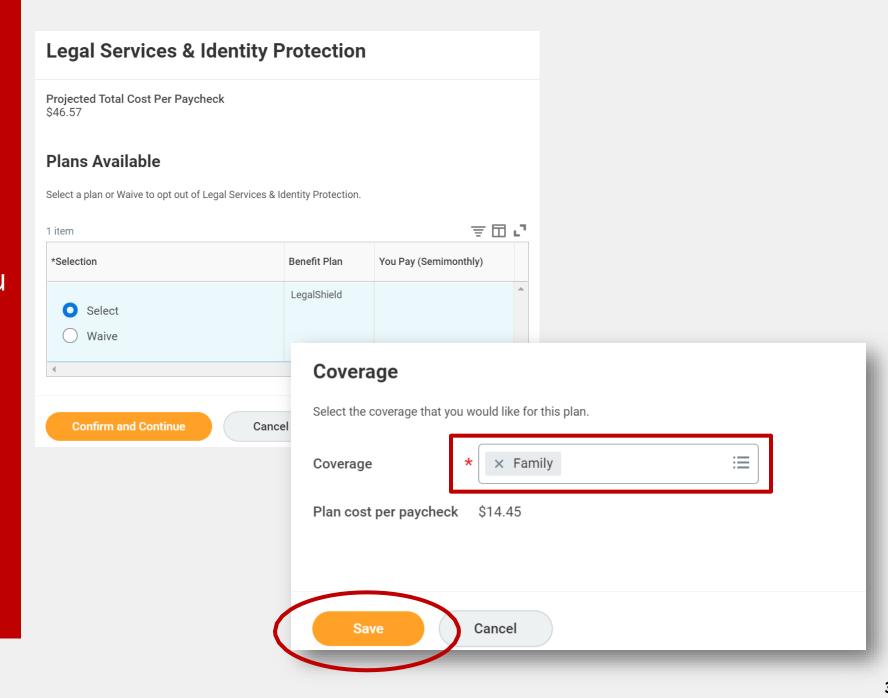
If you are enrolling in either the Legal Services plan OR the ID Protection plan, select the individual plan you want to enroll in.

<Continued on Next Page>



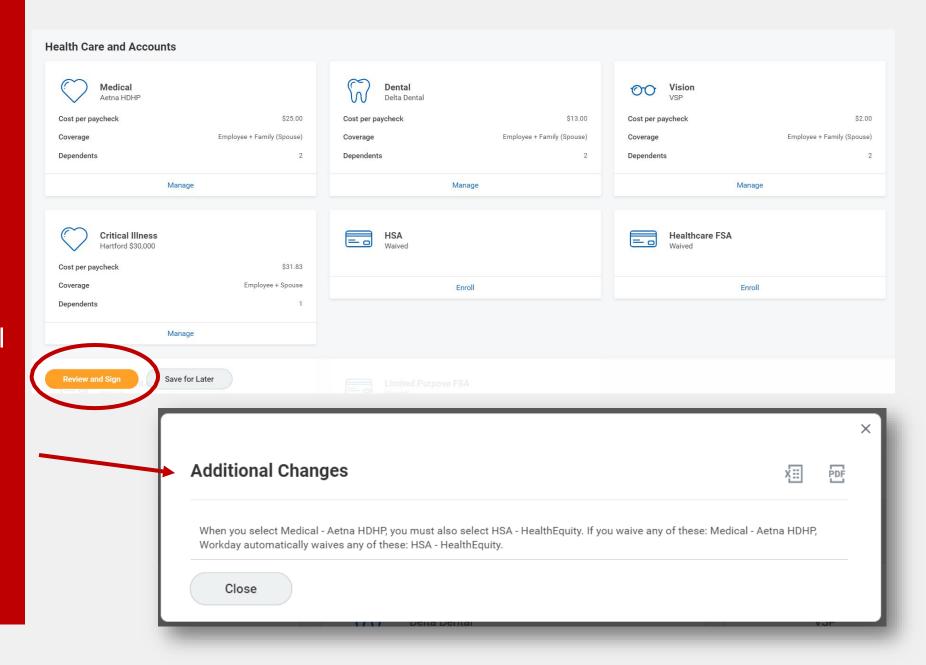
Click Enroll to elect the plan and choose your Coverage level. If you elect the Family coverage, you will **NOT** enroll your dependents in Workday. Instead, you will enroll your dependents directly with the vendors once your account with them is established.

When finished, click *Save*.



Overall, there are 19 cards/plans to choose from. When you are finished reviewing all the cards on the main enrollment page, click Review and Sign.

of your enrollments, you will receive an **Additional Changes** pop-up letting you know where the errors are occurring. Review the errors carefully and go to the plan in question to correct the error.

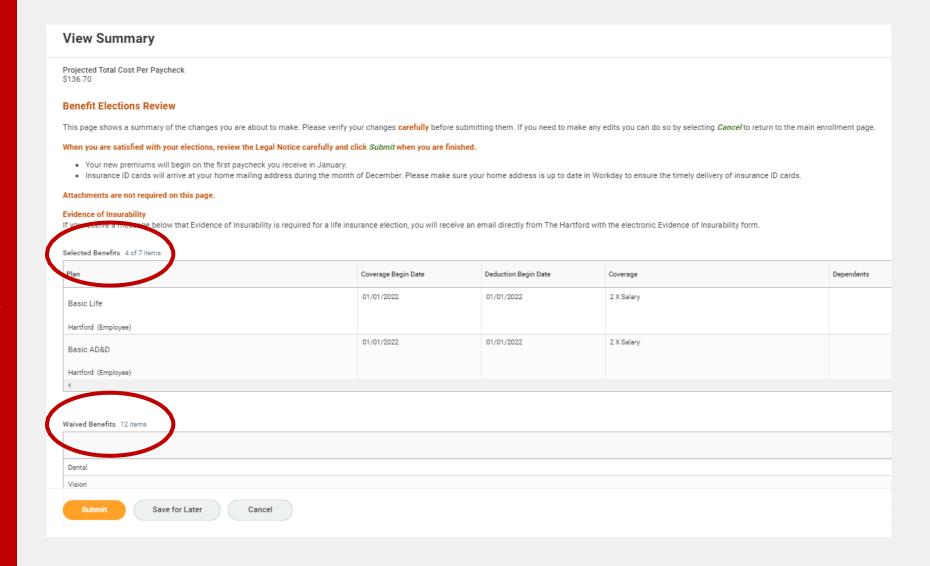




The final page is a summary of your elections.

Carefully review your selected benefits and waived benefits for accuracy. Ensure the dependents, beneficiaries, and coverage amounts are correct. If anything looks incorrect, click Cancel to return to the main enrollment page.

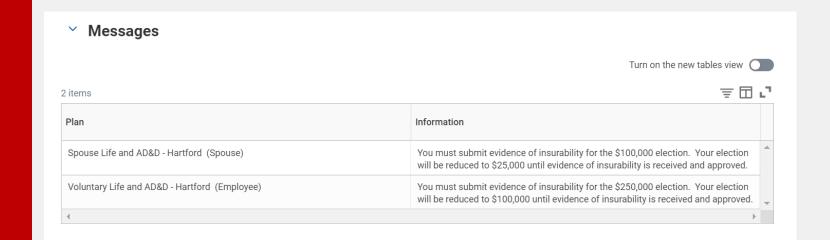
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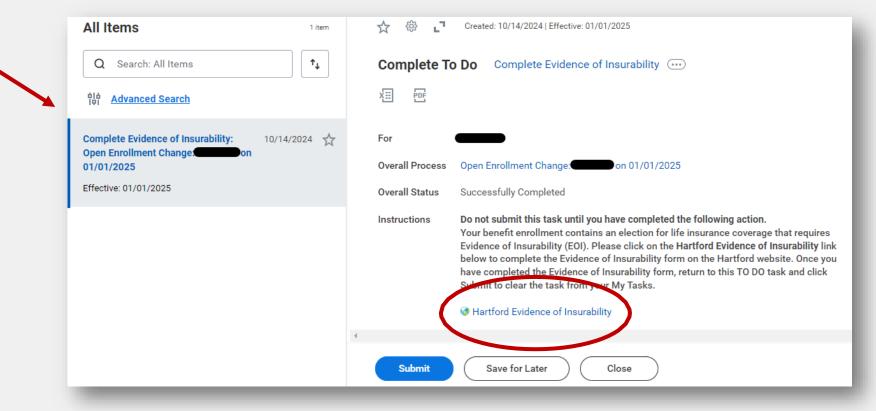




If applicable, please review the *Messages* section.

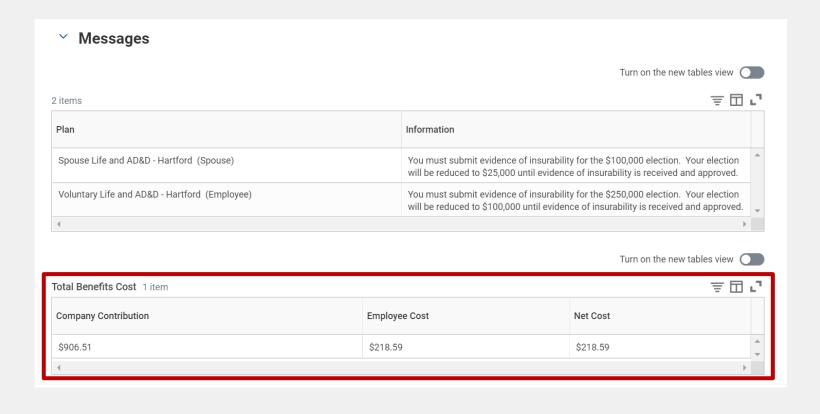
If Evidence of Insurability is required, you will receive a task in your My Tasks with a link to complete your electronic EOI form one week after open enrollment ends.







Review the *Total*Benefits Cost. (The
Company Contribution
is the amount the
company pays to the
insurance vendors for
the benefits you have
elected.)





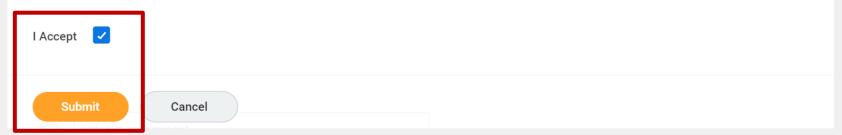
Once everything looks correct, scroll down to the *Electronic Signature* section, read the legal notice, and check mark the *I Accept* box.

When finished, click *Submit*.

## **Electronic Signature**

Legal Notice: Please Read! Your name and Password are considered your "Electronic Signature" and will serve as your confirmation of the accuracy of the information being submitted. When you check the "I Agree" checkbox, you are certifying that:

- You understand and approve the enrollment as indicated above. You hereby authorize the company to deduct from your earnings the amount of your premiums or other contributions (if any) for the benefit options elected above.
- You understand and acknowledge that under the Internal Revenue Code regulations rules, you may not change your benefit elections during the calendar year unless you experience a qualified change in status.
- If you decline medical insurance enrollment for yourself or your dependents, including your spouse, because of other medical insurance coverage, you may in the future be able to enroll yourself or your dependents in this plan, provided you request enrollment within 30 days after your other coverage ends. In addition, if you have a new spouse or dependent as a result of marriage, birth, or adoption, you may be able to enroll yourself, your spouse and your dependents, provided you request enrollment within 30 days after the marriage, birth or adoption.





You will receive a confirmation when you have successfully submitted your enrollment.

Click View 2025
Benefits Statement to
print a summary of
your elections for your
records.

When finished, click Done.

You've submitted your elections.

Click View 2025 Benefits Statement to view your completed enrollment. Save a copy of your 2025 Benefits Statement for your records.

If you need to make any changes to your elections, you can edit your Open Enrollment event within the Benefits, Pay, & Compensation app located on your Workday homepage. All changes must be made by 11/8/2024.

## Well-being@Rakuten

The company provides the following robust Well-being benefits. You are automatically enrolled in these benefits and they are 100% company-paid.

- · Modern Health | Mental Well-being
- · Personify Health | Social & Physical Well-being
- · Care@Work by Care.com | Career Well-being
- . LearnLux | Financial Well-being

## **Don't Forget Your Reimbursements!**

You are automatically enrolled in Rakuten's Well-being Reimbursement program, which provides reimbursement for qualified fitness and financial expenses. The program is administered by HealthEquity and will reimburse 50% of your eligible expenses up to \$350 per year. The

Go to MyBenefits. Life to learn more about the Well-being benefits, as well as how to access each benefit via the vendor's mobile app or website. Enter Employer Key: rakuten and click View as a Guest.

## Long Term Care

Rakuten offers universal life and long term care insurance through Trustmark. More information about the long term care plan is available on R-Space.

### 401(k)

The 401(k) plan is open to monthly enrollments and is not part of the open enrollment process. You can enroll in the 401(k) plan at any time during the year via your Fidelity account at www.401k.com. More information about the 401(k) plan can be found on R-Space.

### Beneficiaries

Done

Remember to assign a beneficiary to your 401(k) and HSA, if applicable.

- . HSA Account: Visit your HealthEquity portal and navigate to Manage Account > Beneficiaries.
- . 401(k): Visit your Fidelity portal and navigate to Profile & Settings > Beneficiaries.

Thank you!!
Important Dates:

Benefits go into effect 01/01/2025

Final day to update benefits 10/18/2024

View 2025 Benefits Statement

## Important Dates:

Benefits go into effect 01/01/2025

Final day to update benefits 10/18/2024

View 2025 Benefits Statement

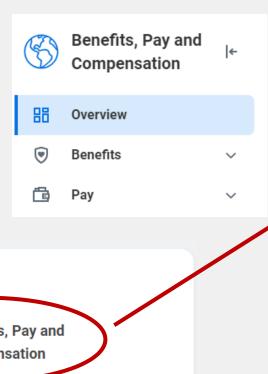
Done

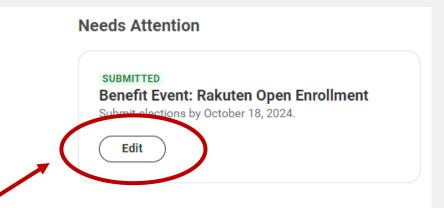


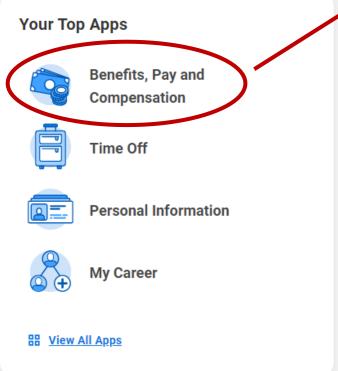
If you submit your elections and later decide that you need to make a change, you can edit your elections from within the Benefits, Pay and Compensation app.

You have until the last day of open enrollment to make changes.

Thank you!!!









# Rakuten